Automation & Key Information Exchange Survey

PERAC is examining ways to use automation to simplify key information exchanges among PERAC units and with the retirement boards. We welcome your suggestions about this process.

1)   How many members (active and retired) do you serve? What are the member growth projections for your board?

      a) _____

      b) _____

2)   What type of software or tools do you currently have in place for creating and managing information?
    [ ] Document management   [ ] Customized databases
    [ ] E-mail   [ ] Web applications
    [ ] Scanning capabilities   Other _____

3) What information do you want from PERAC that you currently do not get?

Information Type	Challenges associated with getting information	How could this be improved?

Examples include: member information updates, status of disability applications, state procurement contract updates, list of form templates, etc.

4) What are the challenges that you face on a regular basis when providing information to PERAC?

Information Type	Challenges associated with providing information	How could this be improved?

Examples include: membership information, accounting and investment results, excess earnings repayment activity, etc.

5) What are the three most time-consuming business processes you face on a regular basis? If these involve interactions with PERAC, please note accordingly.

a) _____

b) _____

c) _____

6) If you would like to be contacted for further discussion, please provide your name and your retirement board's name.

a) _____

Thank you for your feedback. If you cannot complete this form at this time, please return it at your earliest convenience to Paul Laliberte at PERAC.